

Crescent Cove Respite Scheduling Guidelines

We have established scheduling guidelines to provide equity and to serve the increasing number of families that utilize Crescent Cove.

Before Scheduling Your Child for Respite

- New families:
 - Attended a House Tour (Virtual or In person)
 - Completed a parent overnight
- Returning families: Your child must have had a respite stay within **one** year.
 - If your child has not stayed for respite within the last year, a parent overnight may be required.

Respite Scheduling Guidelines

- Current families can be scheduled up to **six months** in advance.
- Requests must be submitted by email to our care coordinator at <u>admissions@crescentcove.org</u>
- If a child has had a hospital stay, they must be out of the hospital for at least 2 weeks prior to any
 respite stay.
- Every child is eligible for up to 15 overnights within a calendar year (January-December) per availability.*

Of these 15 nights, families may schedule:

- A total of three weekends per year (Friday to Sunday).*
- One Holiday per calendar year: New Years Day, Martin Luther King, President's Day,
 Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day.*

Length of each Respite Stay

Each respite stay is limited to a maximum of seven consecutive nights.

Cancellations

Due to unexpected situations, families may need to cancel their stays. In the event of unexpected cancellations/situations, Crescent Cove may offer additional days outside of these guidelines.

In order for Crescent Cove to best serve every family, we request that cancellations or adjustments to respite stays be made at least 14 days in advance.

When requesting respite dates, please be aware of our admission and discharge hours. If you are unable to make your assigned admission or discharge time, please contact the Home as soon as possible and be aware that you may be rescheduled based on availability for admission/discharge times and the schedule of the day.